













































































































1. 2. 3. 4. 5. 6. 7. 8.	<b>Bottlenecks</b> Add resources to the bottleneck of the operation. Always have a framework for bottleneck processing. Make sure congestion only works on parts of the quality. Review your production schedule Increase the operating time of Operation. Minimize downtime. Perform the process improvement at the bottleneck. Reset some of the congestion work	
		52















































![](_page_36_Figure_1.jpeg)

![](_page_36_Figure_2.jpeg)

![](_page_36_Figure_3.jpeg)

![](_page_37_Figure_1.jpeg)

![](_page_37_Figure_3.jpeg)

![](_page_38_Figure_1.jpeg)

![](_page_38_Figure_3.jpeg)

![](_page_39_Figure_1.jpeg)

![](_page_39_Figure_2.jpeg)

![](_page_39_Figure_3.jpeg)

![](_page_40_Picture_1.jpeg)

![](_page_40_Figure_3.jpeg)

![](_page_41_Figure_1.jpeg)

![](_page_41_Figure_2.jpeg)

![](_page_41_Picture_3.jpeg)

![](_page_42_Picture_1.jpeg)

![](_page_42_Figure_3.jpeg)

![](_page_43_Figure_1.jpeg)

<i>Let's practice!</i> Determine if the following are dire	ect or indirect cos	sts:
<ol> <li>Assembly line worker</li> <li>Manager of a paper company</li> <li>Electricity</li> <li>Alarm sales rep</li> <li>Chef for a gourmet dinner</li> <li>Office space</li> <li>Microscope for a chemist</li> <li>Postage for a FedEx package</li> </ol>	Direct Indirect Direct Indirect Indirect Direct Direct	
		88

![](_page_44_Picture_1.jpeg)

![](_page_44_Figure_3.jpeg)

![](_page_45_Figure_1.jpeg)

![](_page_45_Figure_3.jpeg)

![](_page_45_Figure_4.jpeg)

![](_page_46_Figure_1.jpeg)

![](_page_46_Figure_3.jpeg)

![](_page_47_Figure_1.jpeg)

![](_page_47_Figure_3.jpeg)

![](_page_48_Picture_1.jpeg)

![](_page_48_Figure_3.jpeg)

![](_page_49_Figure_1.jpeg)

![](_page_49_Figure_3.jpeg)

![](_page_50_Figure_1.jpeg)

![](_page_50_Figure_3.jpeg)

![](_page_51_Figure_1.jpeg)

![](_page_51_Figure_3.jpeg)

![](_page_52_Figure_1.jpeg)

![](_page_52_Figure_3.jpeg)

![](_page_53_Figure_1.jpeg)

![](_page_53_Picture_3.jpeg)

![](_page_54_Figure_1.jpeg)

![](_page_54_Figure_2.jpeg)

![](_page_54_Figure_3.jpeg)

![](_page_54_Figure_4.jpeg)

![](_page_55_Figure_1.jpeg)

![](_page_55_Figure_3.jpeg)

![](_page_56_Figure_1.jpeg)

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Logistics Modeling & Analysis	
<ul> <li>Logistic support analysis         <ul> <li>Reliability-centered maintenance (RCM)</li> <li>Failure modes effects (criticality) analysis (FMECA)</li> <li>Reliability and maintainability (R&amp;M) studies</li> <li>Safety analysis</li> <li>Life cycle cost (LCC) analysis</li> <li>Maintenance task analysis (MTA)</li> <li>Level of repair analysis (LORA)</li> <li>Logistics Support Analysis Record (LSAR</li> </ul> </li> <li>Existing LOGSA Tools are the current focus of DoD Logistics</li> </ul>	
Activities	114

![](_page_57_Figure_1.jpeg)

![](_page_57_Figure_3.jpeg)

![](_page_57_Figure_4.jpeg)

![](_page_58_Picture_1.jpeg)

![](_page_58_Figure_2.jpeg)

![](_page_58_Figure_3.jpeg)

![](_page_59_Figure_1.jpeg)

![](_page_59_Figure_3.jpeg)

![](_page_60_Figure_1.jpeg)

![](_page_60_Figure_3.jpeg)

![](_page_61_Figure_1.jpeg)

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Testin	g Types – Sample Question	
Whic	h of these is a functional test?	
a)	Measuring response time on an airline reservation system	
b)	Checking the effect of high volumes of traffic in a CRM software	
c)	Checking the on-line bookings screen information and the database contents against the customer bill information	
d)	Checking how easy the system is to use	
		124

4/12/2020

![](_page_62_Picture_1.jpeg)