TRAINING MODULES

■ Basic Principles

Logistics economics, P&L, 4pl value, Benchmarking and performance management, NPV, budget control, business plan, pricing strategy, outsourcing strategies, performance scorecard, organization structure, etc

■ Management skills

Own and Team development, change management, communications, decision making, chairing meetings, team management, situational leadership, MBO, etc

■ Process management

Trade-offs, value-chain, demand variability, lean and agile supply chain, total SC costs, value stream mapping, problem solving techniques, reverse logistics, KPIs, process improvement opportunities, options modelling, etc

■ Project management

Business case, project objectives, project plan, project tools, change management, governance structure, life-cycle cost, gate process, cost management, quality management, performance vs acceptance, etc

■ Demand, Production & Distribution

Inventory replenishment models, stock ageing, products to orders allocation, ABC analysis, forecasting methods, "available to promise" concept, planning techniques, inventory optimization, collaborative forecasting, push/pull planning, safety stocks, vendor management inventory, risk management etc

TRAINING MODULES

■ Warehousing

Order picking strategies and methods, layout design, packing optimization, hazardous goods, service providers, safety procedures, WMS, etc

■ Transportation

Routing and scheduling, transport procurement process, transport cost elements, European transport legislation and policies, TMS, design a distribution network, etc

■ Sourcing

Procurement process, supply market analysis, purchasing approaches, supplier certification, supplier evaluation and selection criteria, negotiation strategies, supplier performance, KPIs, e-procurement, collaborative supplier relationships, etc

■ Customer service

KPIs, Customer Relation Management-CRM, multi-channel communication, customer service policy, etc.

ΥΛΗ ΕΞΕΤΑΣΕΩΝ

EJLog

Blocks	Modules	Certification tool	
Business Principles	Business Principles	compulsory	
	Core Management Skills	compulsory	
Logistics & Supply Chain Design	Proces Management		
	Project and Change Management	compulsory	
Logistics & Supply Chain Planning	Demand, Production and Distribution Requirements Planning	optional	Choise of 2 modules
Logistics & Supply Chain Execution	Warehousing	optional	
	Transportation	optional	
	Sourcing	optional	
	Customer Service	optional	

ESLog

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